



Residential Property Manager & POD Leader Role Description

Harrisonburg, VA | Full-Time | In-Person & Field-Based | On-Call Rotation

About the Role

Priority Property Management (PPM) is growing. **Priority Property Management (PPM)** is adding a dedicated **Residential Property Manager & POD Leader** to join our purpose-driven team in Harrisonburg, Virginia. If you're passionate about delivering an exceptional experience to owners and residents, thrive in a fast-paced environment, and want to lead with ownership and care—this opportunity is for you.

Key Responsibilities

As a Residential Property Manager, you will:

- Manage a portfolio of multi-family residential rental properties
- Build and maintain trusted relationships with owners, residents, and vendor partners
- Oversee leasing, maintenance coordination, and ongoing communications with owners and residents
- Conduct routine property inspections
- Participation in a shared after-hours on-call rotation
- Ensure accurate records and regulatory compliance

As a POD Leader (once assigned), you will:

- Lead a 3-person team (Property Operations Division)
- Conduct weekly team meetings and lead team performance
- Set and track quarterly goals ("rocks") and KPIs using the EOS (Entrepreneurial Operating System) framework
- Mentor your team, align performance with PPM values, and contribute to organization-wide goals

What You Bring

- A proactive, solutions-oriented mindset with a heart for service
- Excellent communication, organization, and follow-through
- Reliable transportation for local property visits
- Ability to thrive in a hybrid structure (office, field, occasional remote)
- Willingness to obtain a Virginia Real Estate License within 60 days
- Comfort with technology, property management systems, and tools that support automation and efficiency including AI

Why Join PPM?

At Priority Property Management, we're committed to more than just managing properties—we're here to steward well, serve people, and build a team culture where everyone thrives. You'll be joining a mission-driven organization that values:

Our Core Values

- **Steward Well**
We take full responsibility for setting clear expectations with our clients and meeting those standards with excellence.
- **Own It**
We take initiative, follow through, and hold ourselves accountable.
- **Support Each Other**
We lead with kindness and celebrate each other's wins.
- **Serve Others**
We put the needs of residents, clients, and our community first.
- **Anticipate**
We use our experience to proactively solve problems before they arise.

Compensation & Benefits

- Full-time salaried position, paid monthly
- Hybrid work structure (in-office + in-the-field)
- Shared on-call rotation (evenings/weekends)
- Monthly phone reimbursement (\$30/month)
- Paid Time Off:
 - 11 Paid Holidays
 - 5 Paid Sick Days
 - Vacation: 5 days in Year 1, increasing to 20 days after Year 5
- Training, leadership development, and growth opportunities

Location

This role is based in Harrisonburg, Virginia. Local candidates or those willing to relocate are preferred.

Ready to Apply?

If you're ready to lead, serve, and grow in a company that puts people and stewardship first, we'd love to hear from you. Send resume to **jobs@ChoosePriority.com**.